



## MEOPTA NEW ZEALAND LIMITED LIFETIME WARRANTY

### Terms & Conditions

Welcome to the worldwide family of Meopta! Throughout Meopta's history, discerning outdoor enthusiasts like you have been relying on Meopta sports optics to provide A Better View of the World.

As of April 1<sup>st</sup>2019, your Meopta sports optic product, distributed by Kilwell Sports, and purchased in New Zealand after January 1st, 2019, is covered by a Meopta New Zealand Limited Lifetime Warranty. This warranty:

- Covers manufacturers defects in materials & workmanship
- Covers the original purchaser only
- Requires a warranty certificate/registration and proof of purchase. (Required within 60 days of purchase)
- We will repair or replace the product with equal or similar value and/or specifications

The Meopta NZ Limited Lifetime Warranty only covers defects which may arise during normal use. Meopta and Kilwell assume no responsibility whatsoever for malfunctions, damages or defects resulting from abuse, misuse, neglect, unauthorised alterations, modifications or repairs by any other entity other than the Kilwell Service Center. Also, any cosmetic or mechanical aging of the product which arises through normal use is similarly not covered. Kilwell will, at our option, repair or replace the product with one of equal or similar value and/or specifications. This warranty excludes electronic components, Laser Rangefinders, Red Dots, and cosmetic damage that does not affect the product's operation or performance (as determined by Kilwell).

In order to qualify for the Meopta NZ Limited Lifetime Warranty, customers must register their Meopta sports optics product within 60 days of purchase. Registration is possible either online at [www.kilwell.co.nz/meopta-warranty-registration](http://www.kilwell.co.nz/meopta-warranty-registration) or by completing the enclosed mail-in registration form found in the box of your product and sending it to: Meopta Warranty Registration, Kilwell Sports, Private Bag RO3033, Rotorua 3046. Kilwell will send you a Warranty Certificate. Store this in a safe place. Without proper registration, a standard warranty limited by 10 years from the purchase date is applied.

#### **Making a Warranty Claim**

In the event of a malfunction or failure of your Meopta sports optic product please contact either the store where your product was purchased or Kilwell directly on 07 345 9094 to receive a Returns Authorisation (RA) number and further instructions.

You must submit the Warranty Certificate and proof of purchase receipt. Warranty claims will not be accepted without these documents!

Once properly returned to Kilwell an expert determination will be made as to the defect of the product and whether it falls under the warranty conditions stated herein (only complete devices can be accepted for warranty repair).

The Meopta NZ Limited Lifetime Warranty does not apply to consumable material used or installed in the product (e.g. batteries). No other warranties, guarantees or declarations as to the quality, performance or durability of this product other than those stated are implied.

### **Charges & Fees**

Any shipping costs to return the original goods to Kilwell will be your responsibility. If on examination of goods returned to Kilwell, are found not to be covered by warranty, Kilwell will charge you a \$50.00 (incl GST) handling fee.

You will also be advised of any additional costs to have the product serviced/repaired by our Customer Service team or the Meopta factory if necessary.

You are required to use a trackable shipping service or purchase shipping insurance. Kilwell will take no responsibility for items that are lost or damaged during shipping to Kilwell.